

第47回 BUSINESS MEETING-BASED EXHIBITION FOR PROFESSIONALS IN RETAIL INDUSTRY スーパーマーケット・トレードショー2013 SUPERMARKET TRADE SHOW

SHOW REPORT IN =>>+>>

February 13 (Wed.) ▶ 15 (Fri.) 2013 10:00-17:00 (10:00-16:00 on the last day)

East Hall 1-6, Tokyo Big Sight

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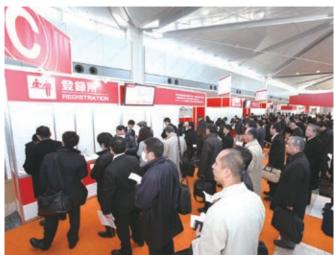
貿易味式会社



Outline of the Show

Title	47th Supermarket Trade Show 2013
Theme	"Sou" Nippon, To build up affluent local community
Venue	Tokyo International Exhibition Center (Tokyo Big Sight), East Hall
Date	February 13 (Wed.)-15 (Fri.), 2013 (for 3 days) 10:00 – 17:00 (Until 16:00 on the last day)
Organizer	New Supermarket Association of Japan
Overseas Secretariat	Space Media Japan Co., Ltd.
Official Supporters	Ministry of Economy, Trade and Industry/ Ministry of Agriculture, Forestry and Fisheries/ Ministry of Health, Labour and Welfare/ The Tokyo Chamber of Commerce and Industry/ U.S. Agricultural Trade Office, Embassy of the United States of America/ Embassy of the Republic of Guatemala in Japan/ Economic and Commercial Office, Embassy of Spain/ Turkish Embassy, Office of the Commercial Councellor/ Embassy of the Republic of Poland in Tokyo/ Embassy of the Federal Republic of Germany in Japan/ Embassy of Hungary/ Embassy of Brazil/ Taiwan Trade Center, Tokyo/ Food Marketing Institute Japan
Supporters (in the order of the Japanese syllabary)	Japan Consulting Institute for the Betterment of Retail-Business/ Japan Food Industry Center/ Organization of Food- Marketing Structure Improvement/ The Foodstuffs Foundation of Agricultural and Commercial Interchange Association/ National Meat Fair Trade Conference/ National Celco Group Headquarters/ National Chamber of Agriculture/ Japan Dairy Council/ Digital Signage Consortium/ The Danish Agricultural Council Japan Office/ Japanese Material Handling Society/ Japan Processed Foods Wholesalers Association/ Japan Canners Association/ Japan Retailers Association/ Japan Chicken Association/ Japan Meat Information Service Center/ Japan Council of Shopping Centers/ Japan Consumer Co-operative Union/ Japan Specialty Store Association/ Japan Meal Replacement Association/ Japan Chain Stores Association/ Japan Agricultural Standards Association/ Japan Department Stores Association/ Japan Food Service Association/ Japan Franchise Association/ Japan Packaging Institute/ Japan Voluntary Chain Association/ Nihon Rangyo Kyokai Association/ Japan Frozen Food Association/ Marketing & Research Institute for Agricultural Cooperatives/ Rural Culture Association/ The Distribution Economics Institute of Japan/ The Distribution Systems Research Institute/ The Institute of Marketing & Distribution Research
Collaborators (in the order of the Japanese syllabary)	The Environmental News/ K.K.Kyodo News/ The Air-conditioning Times/ Monthly Gekiryu/ Monthly Demand Creation/ Monthly Food Retailing/ Monthly 2020 VALUE CREATOR/ Gekkan Ryutsu & Computer/ Retail Economic Journal/ Kokusai Shogyo/ Weekly Shogyo Keizai/ Shuhan-News/ Shokuhin Keizai Shinbun/ Shokuhin Sangyo Shinbun/ Monthly Food Retailing/ The Japan Food News/ The Shokuryo Jokai Shinbun/ Food News/ The SUISAN-KEIZAI/ The Suisan Times/ The Senken Shinbun/ Chain Store Age/ Teiinshokuryo Shinbun/ Market News Service/ Nikkan Shokuhin Tsushin/ Nikkei Restaurants/ Nihon Shokuryo Shinbun/ The Japan Agricultural News/ Press The Nokei Shimbun/ Food Navigation/ Food Voice/ Fisheries & Foods News/ Ryutsu Journal/ Ryutsu Voice/ Frozen Food Times/ Reito Shokuhin Shinbun
Exhibitors	1,370 companies and institutions, 2,625 booths Overseas Exhibitors: 64 companies, 78 booths, 14 countries and regions (Australia, Belgium, Brazil, China, Germany, Guatemala, Hungary, Korea, Poland, Russia, Spain, Taiwan, Turkey, USA)
Admission	JPY5,000 *Only charged to visitors without an invitation ticket
	Trade Only Inder 18 not allowed to enter No Photo No Roller Bags
Events	Keynote Lecture, Special Lecture, Reception Party and Seminars
Concurrent Show	The 8th Kodawari Food Fair 2013 Organized by Japan Food Industry Center [149 companies and institutions, 122 booths from 30 prefectural and city governments] Tokyo Big Sight East Hall 3





Opening Ceremony The 3rd "Good Design Booth Award 2012" Awards Ceremony

Time February 13 (Wed.), 2013 9:20-10:00

Venue Seminar Stage, East Hall 6



Attendees from the left

Exhibitor

Mr. Shuji Karashima NISSIN KOGYO CO., LTD.., President

Exhibitor

Mr. Michihiro Kitazawa Fuji Electric Co., Ltd., President and Representative Director

Organizer

Mr. Kyuzo Saito Japan Food Industry Center, Chairman

Organizer

Mr. Hideki Kogarimai SMTS 2013 Executive Committee, Vice-Chairman / New Supermarket Association of Japan, Board Member

Organizer

Mr. Nobuyasu Oota

SMTS 2013 Executive Committee, Vice-Chairman / New Supermarket Association of Japan, Executive Director

Organizer

Mr. Masatsugu Mishina

SMTS 2013 Executive Committee, Vice-Chairman / New Supermarket Association of Japan, Executive Director

Organizer

Mr. Kiyoshi Yokoyama SMTS 2013 Executive Committee, Chairman / New Supermarket Association of Japan, Chairman

Guest Mr. Yoshitsugu Minagawa

Ministry of Agriculture, Forestry and Fisheries, Vice-Minister

Guest

Mr. Ichiro Hao Ministry of Economy, Trade and Industry, Commerce and Information Policy Bureau, Commerce, Distribution and Industrial Safety Policy Group, Deputy Director-General

Guest

Mr. Nobutsugu Shimizu The federation of industry for national life and consumer's association, Chairman

Guest

Ms. Ikumi Yoshimatsu Miss International 2012

Exhibitor

Mr. Masanao Ozaki Governor of Kochi Prefecture

Exhibitor

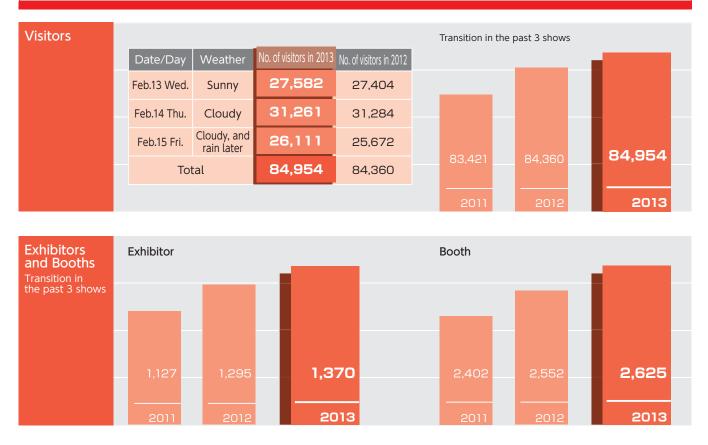
Mr. Kanbei Kokubu KOKUBU&CO.,LTD. CEO

Exhibitor

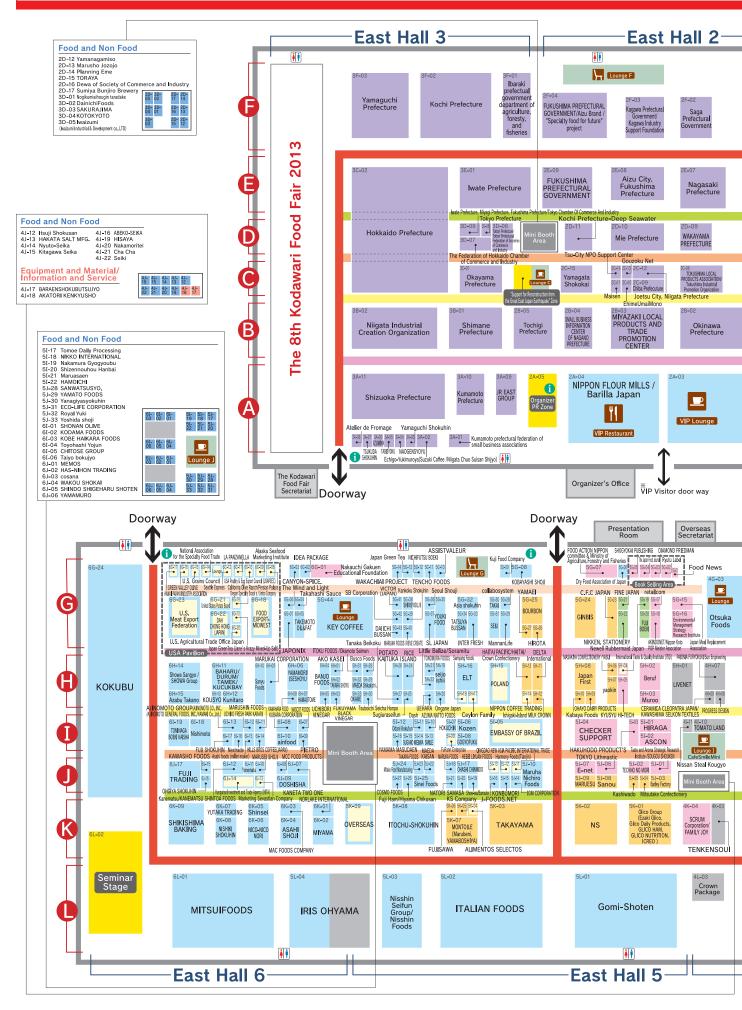
Mr. Tatsushi Ueshima

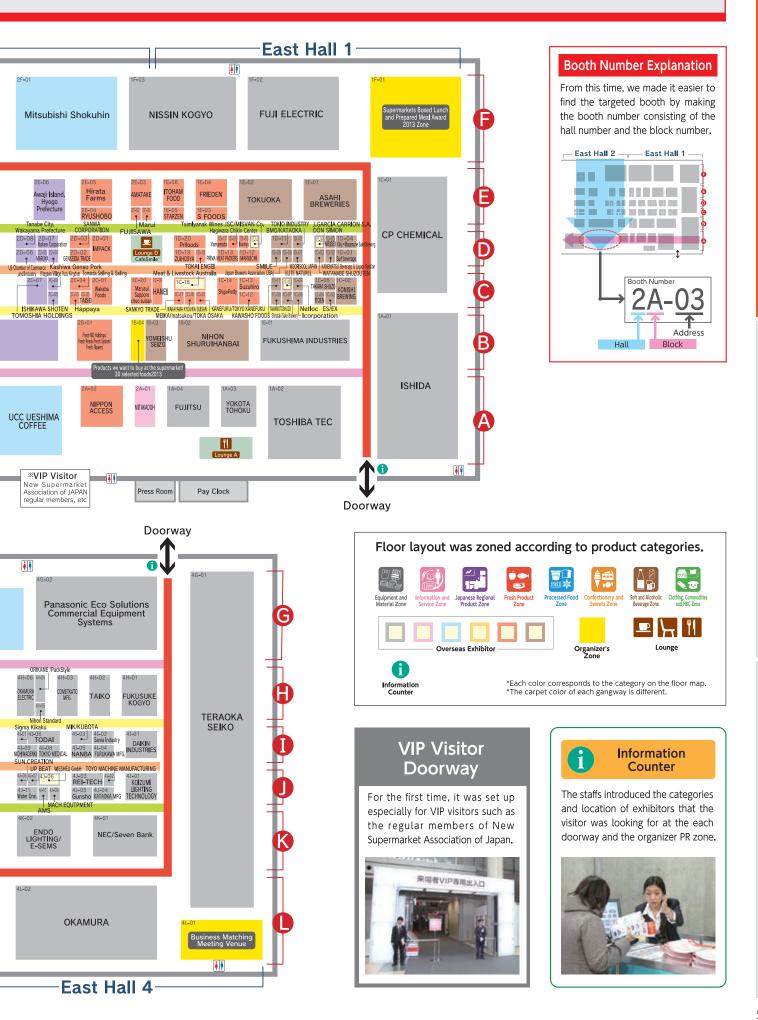
UCC UESHIMA COFFEE CO., LTD, Chairman and Executive Director Company and institution names are as of February 13, 2013

Figures of SMTS 2013



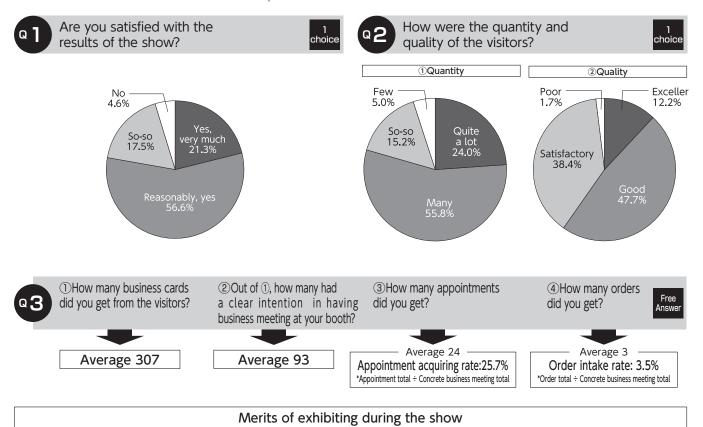
Floor Map





Questionnaire Outline

Examination Method Questionnaire sheets were collected during and after the show by February 21 (Thu.), 2013 from each exhibitor. (Response rate: 72%)



Improvement of image of manufacturers and products

- We were able to appeal our "corporate value" and "employee ability" to VIP clients.
- Recognition of our corporate, products and brand was enhanced.
- We were able not only to present our products themselves but also to propose sales floor and corner.
- Our product was selected for the "Products we want to buy at the supermarket! 30 selected foods", and this prize gave us effective promotional tool for future sales.
- We were able to promote prefectural-produced products in the Tokyo metropolitan area.

Information exchange

- Information from distributors' stand point on target setting, development location and market methods were gathered.
- Exhibiting in the show helped us to collect market condition and competitive situation.
- We were able to learn useful reference such as how the other exhibitors displayed their booths.
- A lot of information and sales development cases of regionally-produced products were gathered.
- We were able to learn PR methods including display and naming of products.

Interaction and information exchange in the same trade

- We were able to have opportunity to exchange information for new product development. We shared idea of providing raw material and developing new product.
- We were able to exchange information with exhibitors from other municipalities.
- We found a product in exhibitors' booths that could be adopted for our product development. It was a good future reference for us.

Visitors

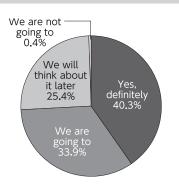
- By meeting visitors with various background, we were able to learn and extend our knowledge.
- We were able to gain good feedback from visitors for setting up presentation space where food samples were handed out.
- We were able to meet a new person of our existing client.
- We were able to meet existing client whom we have not seen for a long time.
- We were able to have opportunity to meet people working in industries we usually do not have contact with.

Q4 Please write about any agendas to be examined come up during the show.

- The inquiries about OEM were larger than expected. To correspond effectively to this kind of consultation is our agenda for future.
- We learned that it is more effective to limit the number of products to specific ones that we want to sell than displaying a lot of them.
- Lacking efficient number of staffs working in the booth resulted in less number of meetings.
- It is necessary to simplify presenting contents by narrowing exhibiting products and targets.
- We need to make more efforts to make clients listen to us to enhance their understanding of products.



Do you intend to take part in Supermarket Trade Show 2014 at the moment?





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Please write about what you expect and hope for SMTS.

Free Answer

Exhibitor

About the organizer's operation

We can expect more visitors if the last day of the show opens until 17:00.

It would be convenient for both visitors and exhibitors if the system to take data from name cards by using bar code is made available.

choic

About projects for exhibition

- We would like clients to recognize the importance of non-food for increasing overall sales.
- We expect to have various kinds of presentation stages and creation of export expansion opportunity (overseas appealing).

Visitor promotion

- We expect increasing number in new visitors than in repeat visitors.
- We would like organizer to appeal more actively so that retail industry-wide visitors to visit.

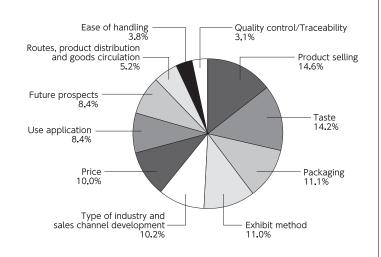


Advice and Consultations by Product Consultants

During 3 days of the event, a total of 67 Product Consultants walked around the venue and gave out various pieces of advice to exhibitors. Many of the advice or cousultation were related to product selling, taste and packaging.

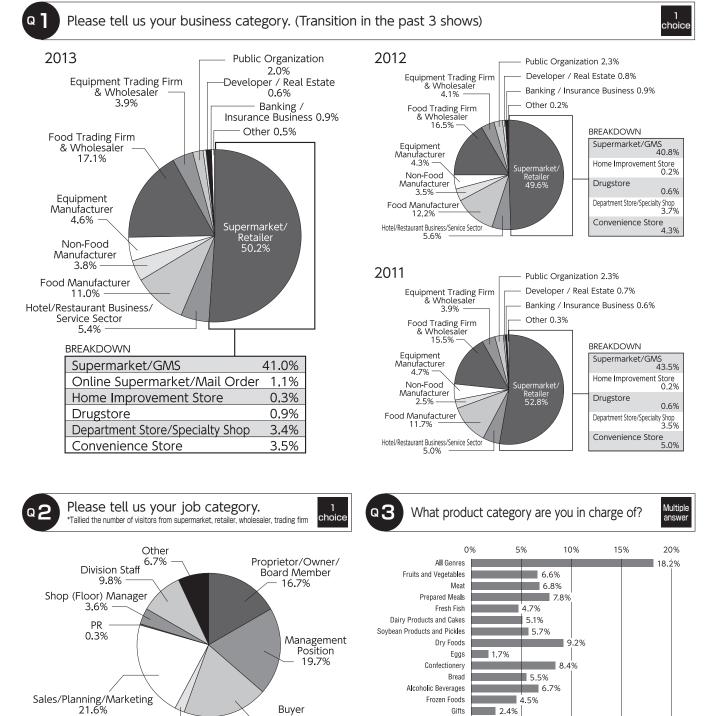


Advice and Consultation Matters by Area



Questionnaire Outline

Examination Method	Questionnaire sheets were made by the organizer. Visitors filled it in at a designated area and the response sheets were collected on the spot.
Examination Period	February 13 (Wed.) - 15 (Fri.), 2013
Examination Time	About 11:00 - 16:00
Examination Object	Supermarket/retailer related visitors. Note: Questions 1 to 4 are the results of counting registered visitors data
Collection	994 sheets (994 of them were valid)
Examination Place	In the venue of Supermarket Trade Show



19.4%

Store Development Manager

2.2%

3.1%

5.1%

1.1%

12.8%

9.6%

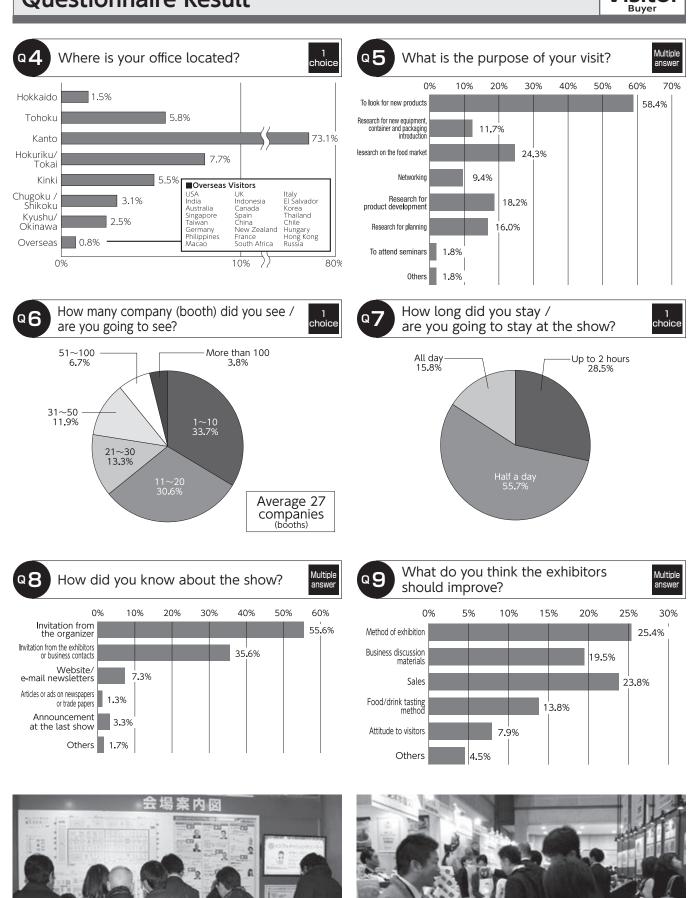
Livingware

Houseware

Other

Shop Equipment

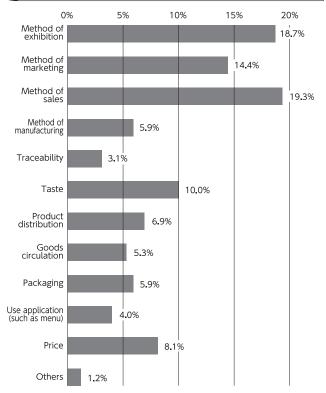
System (Information/Service)



Visitor



Consultations from exhibitors and content of advice





Expectations for future SMTS (Desire for an increase in exhibit categories and concurrent seminars, etc.)

About exhibit categories hope to increase

- Presentation that fits each food scene and dining Increase of Clothing, Commodities and HBC Zone Area
- Enhancement of boxed lunch area Dried traditional food
- Food aimed at elderly people
- Information service zone (dietary, dining out)
- Equipment and system related manufacturers, transportation and refrigerator traders
- Increase of fresh fish booth
- Exhibit of frozen food manufactures
- Expansion of regionally and locally produced products area
- Packaging material manufactures

About seminar

- Internet distribution
- Overseas development
- Legislative provision including environmental recycling
- Employee education
- Sales promotion, sales methods
- Seminar for expected future supermarket in 5-10 years
- Marketing, lecture for market trend

About projects

- OEM related projects
- Increase projects for SM fresh food sales
- Overseas products
- Cross-passing project between corporations as well as categories
- Branding of regional specialty products and fruits and vegetables
- Distribution BMS

The biggest challenges to be solved

Products

- Sell products that suit customers' need
- Search and export "Kodawari", or specific food
- Presentation of products that can be safely and stably supply
- Product development
- Development of new products and search of "Kodawari", or specific products
- Search for products not compete with products of other corporation
- Improvement of quality preservation period and cost reduction
- Discovering of eye-catcher product

Operations

- Workload reduction
- Use cloud computing system for POS system
- Transportation efficiency
- Securing supply
- Business efficiency
- Social contribution and profit pursuit



- Fresh products distribution
- Distribution and delivery
- Sales Floor
- Simple cooking methods
- Approaches or cases where social activity and store set-up are working in combination
- Increase sales in prepared meal area
- Environment
- Energy conservation and energy saving
- Others
 - Increase in consumption tax
 - Reductions in costs
 - System structuring to increase sales
 - Securing sales and profit
 - Human resource development
 - Harmful rumor
 - Working hour reduction





Visitor Buyer

Speaks, Keynote Lecture, Special Lecture



Venue Seminar Stage, East Hall 6

SMTS Speaks

Free of charge

350 persons

JR East Water Business Co.,Ltd / Coca-Cola (Japan) Company, Limited

Total 3,365 attendees for 3 days *Speaks, Keynote Lecture, Special Lecture and all the other specialized seminars included

..... February 13 (Wed.) 10:20-11:35



The end of Shoku (Food) and supermarkets Mr. Kiyoshi Yokoyama

Chairman of New Supermarket Association of Japan CEO of ARCS COMPANY, LIMITED



Overseas Pavilions

There were overseas pavilions exhibited at SMTS 2013 as follows.

USA Pavilion (6G-08~23)

SMTS has been approved as the endorsed show by the U.S. Department of Agriculture FAS Trade Services Staff-Washington, DC and the US Agricultural Trade Office-Tokyo, Japan since last year.

Special services were provided to the exhibitors such as a special shell scheme stand, exhibitor directory, maximum exposure to the media and a shared storage / hand washing space and more.





USA Exhibitor Directory

Number of Exhibitors 29 companies, 34 booths



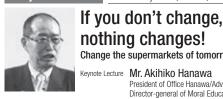
Embassy of Brazil (5I-05) Number of Exhibitors 9 companies, 10 booths



POLAND (5H-15) Number of Exhibitors 4 companies, 6 booths

Hungarian **Investment and Trade** Agency(HITA) (6J-14) Number of Exhibitors 7 companies, 3 booths

Keynote Lecture February 13 (Wed.) 11:50-13:20



nothing changes! Change the supermarkets of tomorrow with vision and action! Keynote Lecture Mr. Akihiko Hanawa

President of Office Hanawa/Adviser to Seven & i Holdings Co., Ltd./ Director-general of Moral Education & Management Research Institute

Special Lecture February 14 (Thu.) 10:20-11:50



Special Lecture Mr. Masaaki Mochimaru Doctor of Engineering/Director of Center for Service Research, The National Institute of Advanced Industrial

Science and Technology

Organizer's Project

Products we want to buy at the supermarket! 30 selected foods



Application

Application Period: September 24 to October 24, 2012 Examination Target: Food products displayed at the 47th Supermarket Trade Show 2013 and showed in the official guidebook "Buyers' Guide"

Outline of the Examination

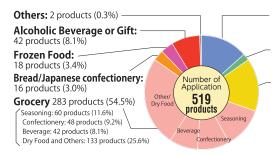
Judges: Consuming publics, dieticians and cuisine professional

Judges examined the products under following criteria including intentions to buy

Product Concept, Taste, Quantity/Volume, Price, Package, Shelf Life, Suitable Scene to Cook and Taste

30 attractive food products were chosen from the consumers' point of view among the products exhibited at the 47th Supermarket Trade Show 2013. These products were displayed in the special zone with the sales promotion tool suggestions such as effective point of purchase advertising and small banners.

Breakdown of Applied Categories



Fresh Food (Fruits and Vegetable/Meat/Fish) 70 products (13.8%)

Prepared Meal 10 products (1.9%)

Dairy Products, Paste or Pickles 78 products (15.0%)



Secretariat staff visited the selected products booths and presented the sales promotion tool.

2nd Day at SMTS



12

Judges visited the selected products' booths and consulted about the product.

After the show

10,000 copies of the guide of the selected products recipes developed by professionals were sent to buyers throughout Japan.

Selected Products (Company name in the order of the Japanese syllabary)



Kuromame Kotsubu Natto AZUMA NATTO FOODS CO., LTD.





お木の泉

Aohada Konjin Kinako Inoue Shoten

Kanzaki Muen Gokubosomen Inosukeseimen Corporation







Usamon Ipponzuri-Urume



Kinako Warabimochi Endo Seian



Kimura Nomu Yogurt "Inochi no Shizuku" Kimura-milk plant



Kuki Taihaku Junsei Goma Abura KUKI SANGYO CORPORATION

Honba Nagasaki Chanpon 2 Shoku Shirayuki Shokuhin

정말



Bari Katsuo Kun.

Guitto Hitoiki Hen

SEALUCK co., Itd.

mowmow-farm Jersey Nyu no Ice Brulee Sweets corporation

Kokusan Sansho Iri Okazu Gobo soy sauce flavored with SUGANO



Arashio 120g USER'S ASSOCIATION OF SURUGA BAY DEEP SEA WATER









Maruhon

Taihaku Goma Abura

TAKEMOTO OIL & FAT Co., Ltd.







Yuki Tomato Puree 3P (200g x 3 Packs set) NICHIFUTSU BOEKI K.K.



Hakata no Shio Yaki Shio 11.12 250g



Arabiki Wiener FINE JAPAN CO., LTD



Koukun Arabiki Pork Wiener PRIMA MEAT PACKERS, LTD.



Oku Izumo Nama Soba 2 Ninmae Tsuyu Nashi Hondashoten



Aosa Nori Matsukiku Foods

Shunzumi Ichigo no Ice Matsusaki Reika Kogyo







Chocottou. Shioaji Rvukvu Kokuto



Organizer's Project

Fukai Umi no Shio











This is a program aiming at stimulating and boosting the lunch box and prepared meal section in the supermarkets and motivating staffs by awarding excellent products. The management of the examining meeting, the display of the awarded products and the related information supply during SMTS were provided by the supporting companies.

Criteria of Examination

Award Category

OBento (Cooked Rice)/Prepared Meal/Salad/Noodle/ Bowl Dish/Rice Ball/Sushi/Prepared Bread/Sales Floor

1st Selection

OSelf-selected or recommended by others products: 5 criteria (1)Being a Bargain (2)Originality (3)Cohesiveness (4)Sales Volume ⑤Clear Policy *All 10 point scale

ORecommended by general consumers products: 11 criteria ①Color balance ②Setout ③Ingredient, Nutrient balance (a) Balance of staple and accompanying dish (s) Balance of cooking method (s) Affordability (c) Ease to carry around ®Ease of consumption @Container, packaging Originality (1) Total satisfaction *All 10 point scale

Number of Application Total 38,987 items

2nd Selection

- All the products were examined under 11 criteria through a tasting examination by the judges
- The final decision was made by the secretariat after considering the total points and the feasibility of display and media disposure. Following the result of the examination, the 1st or the 2nd prize were not chosen in some categories.

Jury's Selection

The 1st and the 2nd prize among products self-selected or recommended by others. 8 categories, 24 products.

General Consumer's Selection

The 1st and the 2nd prize among products recommended by general consumers. 9 categories, 21 products.

cial Prize

Highly noticeable products not far behind from the 1st or the 2nd prize among self-selected or recommended by others.

Supporting Companies Prize

Products selected by supporting companies.









5th "Best Store Manager Award"

What is "Best Store Manager Award"

Choosing brilliant store managers to honor and conduct panel discussion. This is to improve position of supermarkets by focusing on store managers to raise their status. 2 excellent store managers were awarded in the 5th award this time.

Award Ceremony



- Date February 14 (Thu.) In the reception party
- Venue Reception Hall in Conference Tower 1F at Tokyo Big Sight



Award Winners

Mr. Takehiro Kai

Nagano Co., Ltd. Store manager of NAGANOYA, Segashira store

Started working for NAGANO Co., Ltd. on Mar. 21, 2007. Firstly assigned to the produce section of Sadowara head store before gaining the experience as the division head in Saito store, Manabino store, Kirishima store, Segashira store and Otsukadai store. He became the store manager of Segashira store on Jul. 2011.



Panel Discussion -

- Survive with the power of the store manager! \sim How to make "strong store" \sim
- Date February 14 (Thu.) 13:35-14:55 In the reception party

Venue Seminar Stage, East Hall 6



Award winner of FMI Store Manager's Award International Section Mr. Jun Oshima YAOKO Co., Ltd. Store manager of YAOKO Kawagoematoba store

Started working for YAOKO Co., Ltd. on Apr 2001. Firstly assigned to the processed food section and became the chief, he got promoted to the assistant manager on Nov. 2005 and became the assistant manager of newly opened Kagohara store on Jul. 2006. In 2007, he got promoted to the store manager of Kitamoto head store and opened Takasakitakazeki store in February 2009. He has been the store manager of Kawagoematoba store, YAOKO's new flagship store since last March.



Business Matching Meeting

Domestic buyers of supermarkets and department stores had business meetings with domestic suppliers, following the pre-set schedule.



Organized by New Supermarket Association of Japan / the Tokyo Chamber of Commerce and Industry

Buyers companies Suppliers 108 total 303
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Buyers' Comments

- All the suppliers were so enthusiastic to present their products and services that the meeting went smoothly
- We'd like suppliers to distinguish themselves by place of origin, brand, preparation method, PB, OEM and original point of purchase advertising

Suppliers' Comments

- It was good to be able to have substantial meeting and present project proposals, samples and item descriptions.
- We'd like to have more time to talk.

Reception Party

Date February 14 (Thu.) 18:00- (Registration started at 17:30)

Venue Reception Hall in Conference Tower 1F at Tokyo Big Sight Participants People from the retail industry, mainly associate members of New Supermarket Association of Japan / Exhibitors of SMTS

Special Collaborating Project

Ibaraki"Shoku (Food)" Collection 2013

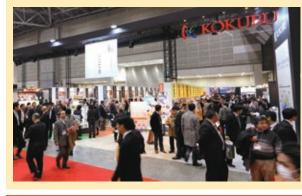
Organized by New Supermarket Association of Japan and Ibaraki Prefecture

Good Design Booth Award 2013

Booths that were excellent in concept, style and visitor service were selected and 1 exhibitor in each category was awarded as follows.

Judges Associate members* in SMTS 2013 Executive Committee Associate members, product consultants and instructors of customer service education of New Supermarket Association of Japan

Target booths All of SMTS exhibitors





KOKUBU&CO.,LTD.

The concept of exhibition and product presentation were shown clearly with the comprehensive presentation. It was very appropriate for SMTS.

Booth Design Category Kochi Prefecture

The decoration was full of originality and there were efforts shown to present each company. It was appropriate booth for SMTS.



Product PR Category Mitsubishi Shokuhin Co.,Ltd

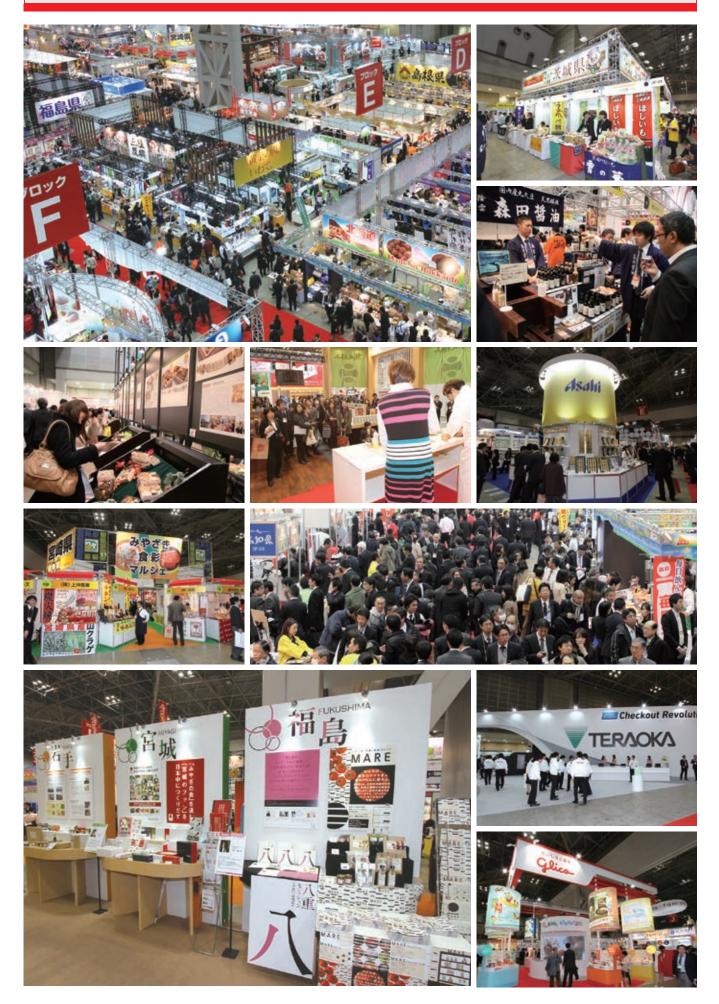
The product concept was very clear and the PR of the products that they would like to sell was actively conducted.



The high quality customer service was given at this booth, such as explanation with good knowledge of product and presentation with food samples.

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Pictures of the show





THE NEXT SHOW INFORMATION



第48回 スーパーマーケット・トレードショー2014 SUPERMARKET TRADE SHOW

te February 12 (Wed.) - 14 (Fri.), 2014 10:00 - 17:00 (Until 16:00 on the last day)

Venue Tokyo International Exhibition Center (Tokyo Big Sight) All of East Halls (1-6) Organizer New Supermarket Association of Japan



Organizer : New Supermarket Association of Japan Overseas Secretariat : Space Media Japan Co., Ltd. Kosaikaikan Bldg. 2F, 5-1 Kojimachi, Chiyoda-ku, Tokyo 102-0083 Japan TEL: +81-3-3512-5673 FAX: +81-3-3512-5680 EMAIL: super@smj.co.jp URL: http://www.smts.jp/english/